



We ask for your patience and your kindness.

We are doing the best we can.

Here are a few things that you can do to help.

When purchasing an item, **please know what you need.**

- Items that cannot be sanitized properly such as bags and filters **cannot be returned.** If the wrong item is purchased, and opened, it cannot be properly sanitized for resale.
- Larger items that can be returned also have to be sanitized if opened and used. For this we charge a **25% restocking fee.** We will always give the option of a full credit towards something else in our store if you prefer.

Other information to please make note of:

- There are delays on all parts and products, including warranties. We cannot increase the speed of production. Factories are delayed or closed. This has caused an international line up for your items. We will do the best to accommodate you during this time, please be patient.

It is our pleasure to sell you quality products and repair your sewing machines and vacuums. We plan to be here for a long time. Thank you for supporting our family business, and for your patience during this time. We appreciate you.